

# Plan Updates and Benefit Additions for 2023



# Lauren Kinard Account Manager – Integrated Benefits Account Management Services (IBAMS)

10/19/2022

Diocese of East Carolina

Annual Enrollment Videos

## E Key Annual Enrollment Dates

### Late September 2022

⁻Your Mailing Sent







### November 2, 2022

Annual Enrollment Ends

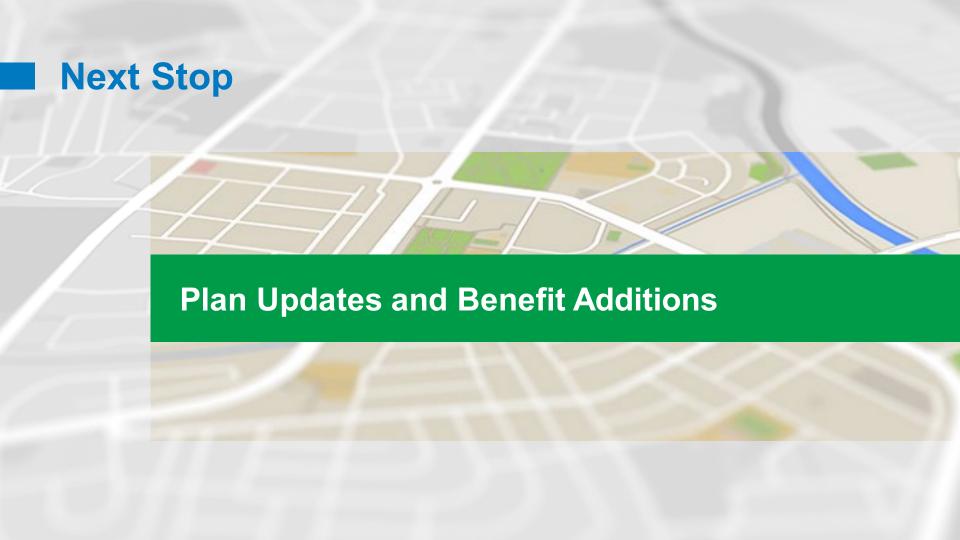


### **January 1, 2023**

New Plan Year Begins







## CDHP Deductible Updates

# Diocese of East Carolina – 2023 Medical Plans (Network benefits)

Medical Event	CDHP 15	CDHP 20
Plan Level	Gold	Silver
Deductible	\$1,500 per person \$3,000 per family	\$3,000 per person \$5,450 per family
Out-of-Pocket Limit	\$2,400 per person \$4,800 per family	\$4,200 per person \$8,450 per family
Office Visit – Primary Care	15% Coinsurance	20% Coinsurance
Office Visit – Specialist	15% Coinsurance	20% Coinsurance
Diagnostic Test	15% Coinsurance	20% Coinsurance
Urgent Care	15% Coinsurance	20% Coinsurance
Outpatient Surgery	15% Coinsurance	20% Coinsurance
Inpatient Hospital Care	15% Coinsurance	20% Coinsurance

There are no changes to the CDHP-40 deductible amounts

# Hearing



Hearing

## **Hearing Aid Benefits**

Active benefit allowance and hearing aid device discounts

- All active plans: Anthem
- Maximum benefit of \$3,000, every three years

## Fertility Benefit Update





Effective January 1, 2023

- Lifetime Benefit Maximum will be a combined \$50,000 for medical and prescription drugs
- Medical Trust will cover standard fertility preservation services for medically necessary treatment that may cause infertility



## Hinge Health



Hinge Health

## Hinge Health and Expert Medical Second Opinion

- Virtual musculoskeletal (MSK) wellness company
- Available through Express Scripts
- Hinge Health's Musculoskeletal (MSK)
   Expert medical second opinion service available for Anthem members
- Learn more at hingehealth.com

## Pharmacy Benefits

### Managed by Express Scripts



### **Benefit highlights**

- Generic and brand name medication options
- Accredo specialty pharmacy
  - SaveonSP
- Broad national retail pharmacy network
- Retail and home delivery



### Things to remember

- Prior authorization may be required
- Generic or pay the difference
- Retail refill limit
- Home delivery required for maintenance medications



### To learn more

- Plan Document Handbook
- Summary of Benefits and Coverage
- Price Medication
- express-scripts.com



2023 Express Scripts—Standard Rx option (coinsurance-based)

	Retail	<b>Home Delivery</b>
Deductible	None	None
Generic	Up to \$10 copay	Up to \$25 copay
Preferred Brand-name	25% coinsurance; up to \$40 min/\$80 max	25% coinsurance; up to \$100 min/\$200 max
Non-preferred Brand-name	40% coinsurance; up to \$80 min/\$160 max	40% coinsurance; up to \$200 min/\$400 max
Specialty Rx	40% coinsurance; up to \$100 min/\$200 max	40% coinsurance; up to \$250 min/\$500 max
Dispensing Limits	Up to 30-day supply*	Up to 90-day supply

2023 Express Scripts—Standard Rx option – Retail (30 day supply)

	Plan Design	<b>Negotiated Retail Price</b>	<b>Member Cost</b>
Generic	Up to \$10 copay	Any	Up to \$10 copay
Preferred Brand-name	25% coinsurance; up to \$40 min/ \$80 max	\$ 0.01 - \$ 39.99 \$ 40.00 - \$ 159.99 \$ 160.00 - \$ 319.99 \$ 320.00+	Retail Price \$40 25% of Retail Price \$80
Non-preferred Brand-name	40% coinsurance; up to \$80 min/ \$160 max	\$ 0.01 - \$ 79.99 \$ 80.00 - \$199.99 \$ 200 - \$ 399.99 \$ 400.00 +	Retail Price \$80 40% of Retail Price \$160
Specialty Rx	40% coinsurance; up to \$100 min/ \$200 max	\$ 0.01 - \$ 99.99 \$ 100.00 - \$ 249.99 \$ 250.00 - \$ 499.99 \$ 500 +	Retail Price \$100 40% of Retail Price \$200

<sup>\*30-</sup>day supply is allowed for only the first three refills at retail before it goes to maintenance at Home Delivery.

### **Pharmacy Benefits**

## Prescription Drug Benefits

2023 Express Scripts—Standard Rx option – Home Delivery (90 day supply)

	Plan Design	Negotiated Home Delivery Price	Member Cost
Generic	Up to \$25 copay	Any	Up to \$25 copay
Preferred Brand-name	25% coinsurance; up to \$100 min/ \$200 max	\$0.01 - \$99.99 \$100.00 - \$399.99 \$400.00 - \$799.99 \$800.00+	Home Delivery Price \$100 25% of Home Delivery Price \$200
Non-preferred Brand-name	40% coinsurance; up to \$200 min/ \$400 max	\$0.01 - \$199.99 \$200.00 - \$499.99 \$500 - \$999.99 \$1,000.00 +	Home Delivery Price \$200 40% of Home Delivery Price \$400
Specialty Rx	40% coinsurance; up to \$250 min/ \$500 max	\$0.01 - \$249.99 \$250.00 - \$624.99 \$625.00 - \$1249.99 \$1250.00+	Home Delivery Price \$250 40% of Home Delivery Price \$500

## $\equiv$ Prescription Drug Benefits—Preferred Brand Name $\equiv$

2023 Express Scripts—Standard Rx option – Retail (30 day supply)

	<b>Negotiated Retail Price</b>	<b>25%</b>	Member Cost
Medication A	\$ 16	N/A	Since \$16 is less than the minimum cost share of \$40, you pay the actual cost of \$16
Medication B	\$ 40	\$ 10	Since \$10 is less than the minimum cost share of \$40, you pay the minimum cost share of \$40
Medication C	\$ 150	\$37.50	Since \$37.50 is less than the minimum cost share of \$40, you pay the minimum copayment of \$40
Medication D	\$ 225	\$ 56.25	25% coinsurance of \$225 is \$56.25, which is less than the maximum limit, so you pay \$56.25
Medication E	\$ 400	\$ 100	Since \$100 is greater than the maximum cost share of \$80, you pay only the maximum of \$80

2023 Express Scripts—CDHP-15

	Retail and Home Delivery	
Deductible (combined with medical deductible	\$1,500 individual / \$3,000 family	
Generic	15% coinsurance after deductible	
Preferred Brand-name	25% coinsurance after deductible	
Non-preferred Brand-name	50% coinsurance after deductible	
Specialty Rx	50% coinsurance after deductible	
Dispensing Limits	Up to 30-day supply* (retail) or 90-day supply (home delivery)	

<sup>\*30-</sup>day supply is allowed for only the first three refills at retail before it goes to maintenance at home delivery.

2023 Express Scripts—CDHP-20

	Retail and Home Delivery	
Deductible (combined with medical deductible	\$3,000 individual / \$5,450 family	
Generic	15% coinsurance after deductible	
Preferred Brand-name	25% coinsurance after deductible	
Non-preferred Brand-name	50% coinsurance after deductible	
Specialty Rx	50% coinsurance after deductible	
Dispensing Limits	Up to 30-day supply* (retail) or 90-day supply (home delivery)	

<sup>\*30-</sup>day supply is allowed for only the first three refills at retail before it goes to maintenance at home delivery.

2023 Express Scripts—CDHP-40

	Retail and Home Delivery
Deductible (combined with medical deductible	\$3,500 individual / \$7,000 family
Generic	15% coinsurance after deductible
Preferred Brand-name	25% coinsurance after deductible
Non-preferred Brand-name	50% coinsurance after deductible
Specialty Rx	50% coinsurance after deductible
Dispensing Limits	Up to 30-day supply* (retail) or 90-day supply (home delivery)
	·

<sup>\*30-</sup>day supply is allowed for only the first three refills at retail before it goes to maintenance at home delivery.

## Medical Channel Management

# Vision

## **Benefits Overview**

### EyeMed Insight Network



### **Benefit highlights**

- Zero copay for annual visit
- \$200 allowance for frames or contact lenses
- Discounts on products/services



### Things to remember

- Benefit through
   EyeMed Vision Care's
   Insight Network
- Broad provider network



### To learn more

- (866) 723-0513
- eyemedvisioncare.com/ ecmt
- EyeMed mobile app (download from Apple Store® or Google Play™)



## Plan Benefits

## See Summary of Benefits at cpg.org/mtdocs

	Retail	Out-of-Network
Exam (once every 12 months)	\$0 copay	Up to \$30
Frames (once every 12 months)	\$0 copay; \$200 allowance; 20% off balances over \$200	Up to \$47
Standard plastic lenses	\$10 to \$120 copay	Up to \$32 to \$57
Contact lenses Conventional and disposable	\$0 copay; \$200 allowance plus discounts on balances over \$200	Up to \$100
Medically necessary	\$0 copay; paid in full	Up to \$210
Laser vision correction	15% off retail price or 5% off promotional price	N/A



Telehealth and Virtual Visits

(COVID-19 update)



**COVID-19 Update** 

## Evaluation, Testing, and Treatment E

COVID-19 Healthcare Services

- Copayments, deductibles, and coinsurance fees waived through December 31, 2023 for healthcare services related to COVID-19
  - Evaluation
  - Testing
  - Treatment



COVID-19 Update

## Telehealth and Virtual Visits

COVID-19 Healthcare Services

- Members cost shares waived for services received through our health plan carriers' telehealth platforms through December 31, 2023.
- Plan exclusions permanently removed to allow virtual visits with members' personal healthcare providers to be covered at the usual in-person office visit cost share.





## Anthem Health Guide

With one phone call, access help for a variety of health situations to ensure the right care at the right time and the right cost.



**Anthem Health Guide** 

- Coordinate care across multiple doctors
- Confirm coverage of various services
- Understand authorizations required for certain treatments
- Get answers to other questions that may arise

### **Contact Information**

- Call (866) 236-4365
   Monday through Friday, 8:00 AM to 8:00 PM ET
- Visit anthem.com > log in > Customer Support > Message Center
- Log in at anthem.com > Contact Us > Chat With Us



# Cigna Employee Assistance Program

## **EAP Overview**

### The Employee Assistance Program is here for you



### What it includes

- Up to 10 face-to-face sessions per issue with a Cigna EAP provider
- Unlimited telephonic consultations
- Available to everyone in your household, whether or not they are enrolled in a Medical Trust plan
- Get real support for real life with Talkspace



### Getting in touch

- (866) 395-7794
- mycigna.com



### **Additional points**

- Confidential
- No cost to you
- 24/7 availability

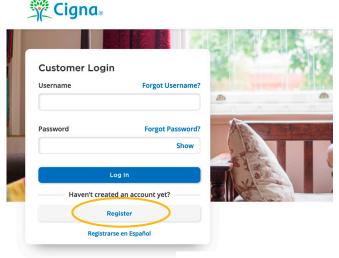


### Cigna Employee Assistance Program (EAP)

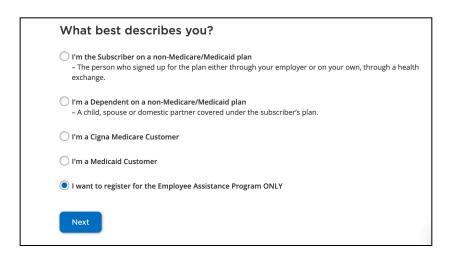
## E Accessing Cigna EAP Resources Online

Under "Coverage" menu, click on "Employee Assistance Program"

mycigna.com













Cigna Employee Assistance Program (EAP)

## **Benefits Enhancement**

Get Real Support for Real Life with Talkspace

- Emotional health services are now more accessible to employees and household members
- EAP customers can now use their EAP benefits to connect with Talkspace therapists via messaging or live video sessions
- Engaging with a Talkspace therapist is subject to the same session limits and an EAP Code<sup>\*</sup> is needed to begin, just as with any other EAP network counseling sessions
- There is no additional cost to the employee household





## E For Help with Mental Health or Substance Abuse

### Anthem BCBS



#### **Benefit highlights**

- Outpatient therapies
- Inpatient services
- Medication management



#### Please note

 As with traditional medical services, prior authorization may be required for certain services



## $\Xi$ Care from the Safety and Convenience of Your Home $\Xi$

24/7/365 access to board-certified physicians



Anthem livehealthonline.com

- Access a medical professional through telehealth platforms offered by Anthem
- Connect through your computer or mobile device with the type of doctor you select.
- Chat securely and privately by video or phone with an available provider in minutes.
- Obtain prescriptions for certain medications, if needed.



## $\Xi$ Care from the Safety and Convenience of Your Home $\equiv$

Talk to your healthcare provider



Anthem livehealthonline.com

- Have an online appointment with your personal healthcare provider.
- Chat securely and privately through an electronic medium of your provider's choice (e.g., Zoom, Skype, telephonic).
- Obtain prescriptions for certain medications, if needed.





## $\equiv \equiv$ Helping You Navigate the Complexities of Healthcare $\equiv$



#### What it includes

- Private, confidential assistance
- Understanding and troubleshooting claims
- Appeals support
- Household benefit
- And so much more



### Getting in touch

- (866) 695-8622
- HealthAdvocate.com /members



## **Benefit Overview**

### 24-hour assistance while traveling



#### What it includes

- 24/7 assistance when more than 100 miles from home or outside of US
- Referrals and scheduling of treatment
- Assistance with replacing prescriptions, stolen/lost travel documents
- Emergency travel resources



### **Getting in touch**

- United States: (800) 527-0218
- Outside the U.S. call collect: (410) 453-6330
- assistance@ uhcglobal.com
- worldwatch.uhcgloba
   l.com



## Additional Resources



- CPG Member Resource Center
- CPG Social Media Channels
- CPG Client Services
- Diocesan Office

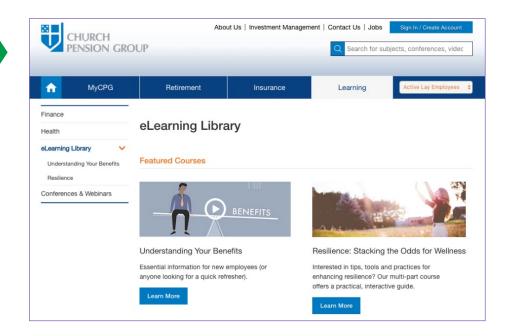


## E Connecting with Your Benefits

### Learning Center and eLearning Library

# Learning in one place, with easy-to-access courses:

- Understanding Your Benefits
- Seeing Your Way to Wellness
- Nutrition
- Resilience
- Facing Dementia





## Connecting with CPG and Carriers

### Information at your fingertips





- Timely posts about your benefits,
   Annual Enrollment reminders, and more
- Additional social media content on health and well-being from CPG and plan providers' websites

### Follow Us! @ChurchPension













Client Services: Members

## At Your Service

### Resources to guide you to your destination





## **CPG Client Services**

#### **Member Services**

- Call (800) 480-9967
   Monday to Friday
   8:30 AM to 8:00 PM ET
- Email mtcustserv@cpg.org



### Disclaimer

This material is provided for informational purposes only and should not be viewed as investment, tax, or other advice. It does not constitute a contract or an offer for any products or services. In the event of a conflict between this material and the official plan documents or insurance policies, any official plan documents or insurance policies will govern. The Church Pension Fund ("CPF") and its affiliates (collectively, "CPG") retain the right to amend, terminate, or modify the terms of any benefit plan and/or insurance policy described in this material at any time, for any reason, and, unless otherwise required by applicable law, without notice.

Church Pension Group Services Corporation ("CPGSC"), doing business as The Episcopal Church Medical Trust, maintains a series of health and welfare plans (the "Plans") for eligible employees (and their eligible dependents) of The Episcopal Church (the "Church"). The Medical Trust serves only eligible Episcopal employers. The Plans that are self-funded are funded by the Episcopal Church Clergy and Employees' Benefit Trust, a voluntary employees' beneficiary association within the meaning of section 501(c)(9) of the Internal Revenue Code.

The Plans are church plans within the meaning of section 3(33) of the Employee Retirement Income Security Act of 1974, as amended, and section 414(e) of the Internal Revenue Code. Not all Plans are available in all areas of the United States or outside the United States, and not all Plans are available on both a self-funded and fully insured basis. Additionally, the Plan may be exempt from federal and state laws that may otherwise apply to health insurance arrangements. The Plans do not cover all healthcare expenses, so members should read the official Plan documents carefully to determine which benefits are covered, as well as any applicable exclusions, limitations, and procedures.

This material is not a substitute for professional medical advice or treatment. CPG does not provide any healthcare services and, therefore, cannot guarantee any results or outcomes. Always seek the advice of a healthcare professional with any questions about your personal healthcare, including diet and exercise.

Neither The Church Pension Fund nor any of its affiliates (collectively, "CPG") is responsible for the content, performance, or security of any website referenced herein that is outside the <a href="https://www.cpg.org">www.cpg.org</a> domain or that is not otherwise associated with a CPG entity.

#### Additional Resources

## Disclaimers

Neither The Church Pension Fund nor any of its affiliates (collectively, "CPG") is responsible for the content, performance, or security of any website referenced herein that is outside the <a href="www.cpg.org">www.cpg.org</a> domain or that is not otherwise associated with a CPG entity.